21/10/2026

## Neighbourhood Walkabout – Resident Update

# Location – Stacey close & Simpson Court, Ingoldmells

## Background:

A neighbourhood walkabout was conducted at **Stacey Close** and **Simpson Court**, Ingoldmells. These neighbouring sites consist primarily of flats. Members of the Neighbourhood Team recently carried out a walkabout within the local community. The visit provided an opportunity to engage with customers, discuss any concerns they may have, and identify areas where improvements could be made. Representatives from Platform Housing Group attended the event, along with several local residents.

## What Was Found

During the walkabout, instances of fly-tipping were identified, along with some outdated signage which is scheduled to be replaced. In addition, a garden condition case has been opened to address concerns regarding the upkeep of one property.

The communal grassed areas are in good condition and are being maintained to a high standard.

## Issues and actions raised

Fly-tipping was identified during the walkabout, and a works order has now been raised to arrange clearance of the waste.

Several old "No Ball Games" signs were also identified within the area and will be reviewed for replacement.

In addition, a garden condition case has been opened due to the accumulation of rubbish at one of the properties, and this will be monitored in line with Platform Housing Group's tenancy management procedures.

## Update details:

Walkabouts will continue to be carried out in this area to monitor the estate and address any increases in anti-social behaviour as they arise.

A works order has been raised for the clearance of the fly-tipping identified during the walkabout, and arrangements have also been made to replace the outdated signage with new signs. The Neighbourhood Officer will monitor these actions to ensure that all works are completed within the agreed timescales.

The Neighbourhood Officer will also be working with the customer to ensure that the rubbish is removed from the garden and that the property is brought up to an acceptable standard. Progress will be monitored through the ongoing garden condition case.