Neighbourhood Walkabout – Resident Update

11-65 Cooks Lane,Fordbridge,Solihull B37 6PE

Date Tuesday 17th November 2026

Background:

This walkabout began outside the front of the block in the communal carpark and concluded at the same place. Adam Eccleston from Estates was present and walked around with me. We did knock some residents doors whilst on site and spoke to residents no issues of concern were mentioned to me.

What Was Found

During the walkabout, we noted the following items raised by residents and observed on site. These included:

- Communal Bin Store was full of rubbish, some items clearly not from our customers.
- Small fence to car park broken
- Carpets near to ground floor rear exit door damaged/covered in paint like substance

Issues and actions raised

What we have done – description of actions from the issues reported/seen.

In terms of the Bin Store Adam Ecclestone has raised a job already to get this cleared.

Lakhbir Klair has raised jobs to get the fence repaired and for the carpet piece near the ground floor exit door to be replaced.

Update details:

Our next update will be shared on: Not needed