

Neighbourhood Walkabout – Resident Update

Location – Kitwood Road & Kitwood Close Boston

26.08.2026

Background:

A neighbourhood walkabout was conducted on Kitwood Road and Kitwood Close, Boston. The area consists of a mixture of a small block of flats, houses, and bungalows. The walkabout was attended by Neighbourhood Officer Lisa Rodgers, Paul Smith from Platform Estate Services, Tamara Curry from Platform Property Care, and Kev Adlard from Platform. Numerous residents also attended the walkabout and took the opportunity to raise concerns and discuss issues affecting the local area. The purpose of the walkabout was to inspect the neighbourhood, identify any estate management concerns, and address issues raised by residents within the area.

What Was Found

During the walkabout, we noted the following items raised by residents and observed on site. These included:

During the neighbourhood walkabout, a number of concerns were raised by residents and observed on site by officers. These included boundary disputes and uncertainty regarding ownership of trees, fencing and other boundary features located to the rear of properties on the right-hand side of the street. Residents expressed concerns about responsibility for maintenance and potential future repairs.

A driveway was also identified as being in poor condition and requiring repair. In addition, concerns were raised regarding the condition of several gardens, including overgrown vegetation, accumulated rubbish and general untidiness, which residents felt was having a negative impact on the appearance of the area.

Residents also reported allegations of anti-social behaviour, including concerns about noise nuisance, visitors to properties, and behaviour causing annoyance or distress to neighbouring residents. Several issues relating to estate management and environmental maintenance were also discussed, with residents seeking clarification on responsibilities and potential timescales for works.

Issues and actions raised

Several cases have been opened following issues identified during the neighbourhood walkabout and will be investigated. Repair requests have also been logged. These matters will continue to be monitored, and further action will be taken where necessary following completion of the investigations and receipt of any additional information.

Update details:

Our next update will be shared on: TBC

- Neighbourhood Officer to complete scheduled respondent visits and investigate the complaints that were raised during the walkabout.
- Residents who raised concerns regarding boundary ownership, trees and fencing will be updated once feedback has been received from Estate Services.
- Estate Services to review the photographs taken on site and provide clarification regarding ownership and responsibility where possible.
- Open anti-social behaviour cases will be investigated, with appropriate action taken based on the evidence gathered.
- Garden condition cases will be reviewed, and tenancy enforcement action considered where standards are not being maintained.
- A further review of all actions and outstanding issues will be completed prior to the next resident update.