

Neighbourhood Walkabout – Resident Update

Poets Corner, Masefield Drive, Tamworth B79 8JH

18 August 2026

Background:

We met on the car park at the rear of the scheme. In attendance were Adam Hassall and Perry Hemus from Platform Housing, PCSO Jay Gill from Tamworth Police, David Allerton Recycling and Waste Officer from Lichfield District Council and two residents of Poets Corner flats.

What Was Found

During the walkabout, we noted the following items raised by residents and observed on site. These included:

- Broken boundary railings adjacent to local council block
- Insufficient bollard lighting and some bollards not working on car park area
- Concerns over new door mats installed to the communal entrance doors which have created a lip and a potential trip hazard
- Insufficient cleaning to some internal doors and floors
- Bin store not fit for purpose, bins do not fit within the store, residents cannot easily get to all bins, recycling bins are contaminated and have not been emptied

Issues and actions raised

We have raised repair requests for the broken boundary railings and to get the bollard lighting checked and repaired as appropriate. We have asked the cleaning team to pay particular attention to dirty marks on internal doors and floors and arrange additional cleaning if this is required. We have raised concerns with compliance team regarding the potential trip hazard caused by the new entrance door mats. The Assets team will consider a re-design of the bin store so that it is fit for purpose.

Update details:

Our next update will be shared on 18 September 2026.