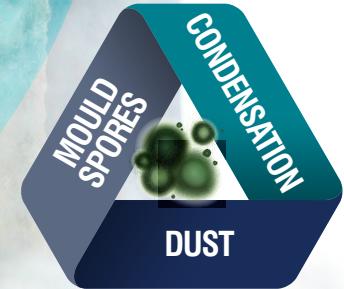


Condensation Mould in flats



Condensation mould is particularly common in flats. This leaflet explains why this is and what you can do about it.

Why is condensation more likely to appear in flats?

Limited or no outdoor space

Having limited access to outdoor space means that more moisture is likely to be brought into your home, for example:

- Needing to dry clothes indoors – the average load of washing releases 2 litres of water into the air
- Storing items indoors that might usually be kept outside or in a garage – like wet bikes, pushchairs, wet boots or shoes



Open plan living areas

Open plan living areas are often connected to kitchens where lots of moisture is produced through daily activities such as cooking, cleaning, washing clothes and drying dishes. All the steam and moisture produced by these activities is able to circulate and land on cooler surfaces such as walls and windows. When it comes into contact with these cooler surfaces condensation forms.

Rooms with no windows

It isn't uncommon for bathrooms in flats to not have a window. With no window to open to draw out warm moist air during bathing, the moisture laden air will get trapped within your home and eventually meet with a cold surface and form condensation.



What can I do about it?

It's possible to keep on top of condensation through regular and consistent ventilation and heating. Read our tips below to find out more.



Remove as much moisture as possible from items you bring into the home including wet pets.



Dry washing in a room with an extractor fan or an open window.



Maintain a consistent temperature of 18 -21 degrees.



If you have extractor fans, use them while showering or cooking and leave them running until the steam has cleared.



If you have an open plan kitchen /living area, open a window in the living area whilst cooking.



To prevent steam from escaping into other parts of the home close the door to a room producing steam from cooking or bathing.



Wipe down the bath or shower after bathing to remove as much water as possible.



Wipe away any condensation that has formed on windows each day and wring the cloth out into the sink rather than letting it air dry.

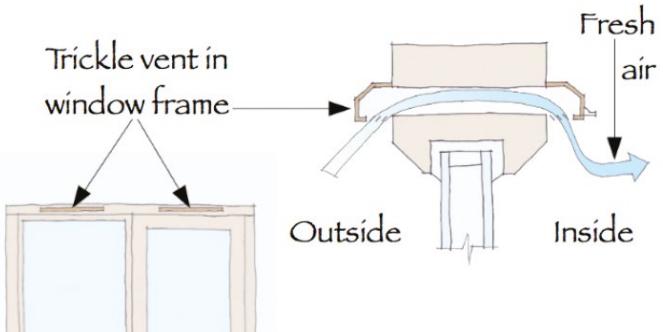


Open windows each day to let the moist air escape and allow fresh air to circulate.



Keep the window vents (sometimes known as trickle vents) open to help air to circulate.

TRICKLE VENTS IN WINDOWS



Report it!

If you have any concerns about damp or condensation mould in your home, please report it to us. The quickest and easiest way to do this is by calling our Customer Hub on **0333 200 7304**.

Need help?

If you are struggling to heat your home due to rising costs, our Successful Tenancies Team may be able to help. They can will work with you to help you sustain your tenancy by offering advice and support.

You can contact them at successfultenancies@platformhg.com.

Cost-of-living advice is also available on our website: www.platformhg.com

Further information

For further information and resources on damp and condensation mould please visit our website:

www.platformhg.com/damp-and-condensation-mould.



If you require this information in another format.

Contact Us: diversity@platformhg.com | 0333 200 7304 | www.platformhg.com