

Estate Inspector Role



Our Estate Inspectors volunteer to monitor our cleaning and grounds maintenance services.

As an Estate Inspector you will be invited to volunteer to score the grounds maintenance and cleaning specifications in and around your home. Becoming an Estate Inspector is a great way to help Platform monitor its standards and make sure that we are delivering the service outlined in the specifications. You will give us a resident's eye view of how we are meeting the cleaning, and grounds maintenance standard. You don't need to be an expert or have years of experience to become an Estate inspector. All you need is enthusiasm and to be able to access the required areas. You can inspect one or both services.

What you'll be doing:

- **Grounds maintenance:** Look at the grounds maintenance in your area and complete an online form to score it against the specification. We'll give you a photobook guide to help you.
- **Communal cleaning:** Look at the communal cleaning in your block and complete an online form to score it against the specification. We'll give you a photobook guide to help you.

What we're looking for:

- A positive and neutral outlook
- Ability to complete forms online. Paper versions are available.
- A good eye for detail
- Ability to look at standards objectively.
- An understanding of, and commitment towards, equality and diversity

What's in it for you:

- Help us to improve and deliver excellent services.
- Gain knowledge and learn more about Platform Housing Group
- Develop your skills and confidence.
- Increase expertise and experience on your CV.
- Make a positive impact on your community.

Our commitment to you:

We'll give you:

- Full training on how to complete the inspections, including photobook so you know how to rate the to enable you to support customers.
- Opportunities to make suggestions to improve the Estate Inspectors project.
- The opportunity to progress to other engagement roles, including becoming a [Community Rep.](#)

Level of commitment:

- **Grounds maintenance:** 20-30 minutes, once a month
- **Communal cleaning:** 10-15 minutes, once a fortnight



If you want to find out more about this role, please contact us at involved@platformhg.com or visit the Get Involved pages of our website and complete the Register Your Interest form www.platformhg.com/get-involved.