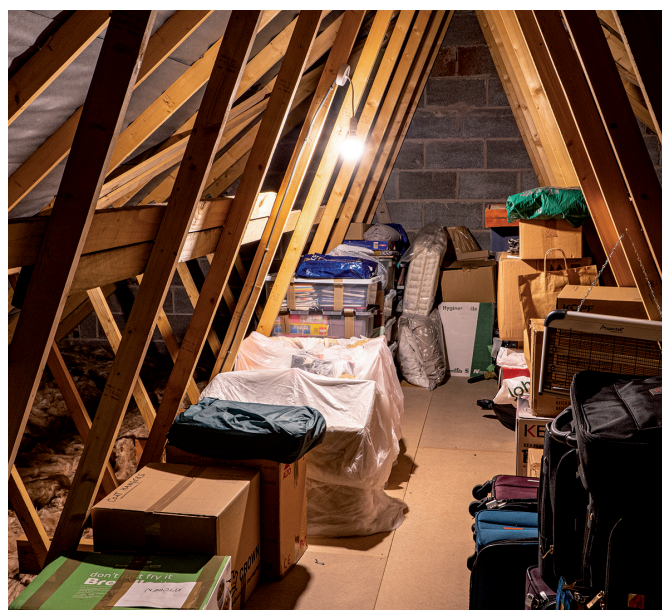


# Mould on Ceilings



**Mould on ceilings appears when warm, moisture rich air condenses on colder surfaces. This is often caused by problems with the distribution of insulation, particularly loft insulation, and can lead to condensation mould appearing on ceilings. Here are some tips to help you reduce the likelihood of condensation mould forming on your ceilings:**

- Avoid loft storage if possible.
- The loft space in your home is not for storage of personal items and should always be accessible for our Repairs and Maintenance Teams to carry out work if needed.
- Platform isn't liable for any items that are stored in the loft space of your home and any damage caused to the loft area could be rechargeable.
- If belongings are kept in loft spaces then it's important that they should be limited to small areas immediately around loft hatches and to avoid crushing insulation where possible. Loft board and riser kits can be used to raise any stored items above the insulation.
- Take care not to disturb an insulation, particularly in the eaves.
- Don't block heat emitters (Radiators/Heaters).
- If condensation mould does occur then use specific mould cleaning products ensuring product guidance is followed.



Loft boards and riser kits can be used to create additional storage without damaging insulation.



Condensation mould forms on ceilings when moisture laden air condenses on a cold surface.